

# PKI Disclosure Statement

Policy for Qualified Electronic Signature and for Qualified Electronic Seal



# **INDICE**

GENERAL INFORMATION	3
Documentary Check	3
Formal Control	3
Version Control	3
1. Disclosure statement	
1.1. Introduction	4
1.2. Nome del documento e regole di identificazione	4
1.3. Contact Information	4
1.3.1. Organization	4
1.3.2. Certificate issuing	5
1.3.3. Revocation proceedings contact	5
1.4. Certificates Type	
1.5. Purpose of the certificates	6
1.5.1. Common provision	6
1.5.2. Qualified certificate issued for Qualified Electronic Signature	6
1.5.3. Qualified certificate issued for Qualified Electronic Seal	6
1.6. Limitations and restrictions on certificate usage	7
1.6.1. Limitation for certificate holders	7
1.6.2. Subscribers obligations	8
1.7. Key generation	8
1.8. Certificates request	8
1.9. Subscribers obligations	8
1.10. Certificate-holdr obligations	8
1.10.1. Custody obligations	8
1.10.2. Obligations of proper use	9
1.11. Relying Parties Obligations	9
1.11.1. Informed decision	9
1.11.2. Electorinc signature and seal verification requirements	9
1.11.3. Trusting a certificate not verified	10
1.11.4. Verification effect	10



1.11.	5. Proper use and prohibited activities	10
1.11.0	5. Indemnity clause	11
1.12.	Uanataca S.A. obligations	11
1.12.	Digital certification services provision	11
1.12.	2. Regarding the registry check	11
1.12.		12
1.13.	Guarranty	12
1.13.	Uanataca S.A. guarantees for certification services	12
1.14.	Guarantee exclusion	13
2. APP	LICABLE AGREEMENTS	14
2.1.	Applicable agreements	14
2.2.	Certification Practice Statement (CPS)	14
2.3.	Privacy Policy	14
2.4.	Refund policy	15
2.5.	Applicable law and jurisdiction	15
2.6.	List of active trust service provider	15
2.7.	Final provisions, full agreement and notifications	



# **GENERAL INFORMATION**

# **Documentary Check**

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# **Formal Control**

Prepared by:	Revised by:	Approved by:
Legal & Compliance	Legal & Compliance	Direction

# **Version Control**

Version	Modified parts	Changelog	Date
1.0	Original	File Creation	31/03/2020
1.1	Structure and formatting of the document	Normative references added, new logo added, formatting adaption	01/12/2020
1.2	Entire document	Paragraph formatting update	20/05/2021



### 1. Disclosure statement

#### 1.1. Introduction

This PKI Disclosure Statement document (hereinafter also just "Statement"), drawn up in accordance with ETSI EN 319 411-1, is part of the Uanataca S.A. unipersonal (hereinafter also just "Uanataca") terms and conditions which relate to the operation of the PKI.

This Statement prepared in accordance with the "PDS structure" referred to in letter A2 of Annex A contained in the ETSI standard mentioned above contains the essential information to be known in relation to the certification service of the Qualified Trust Service Provider Uanataca. For all the terms and definitions used within this document, it is possible to refer to the Uanataca CPS (Certification Practice Statement) <a href="https://web.uanataca.com/it/politiche-di-certificazione">https://web.uanataca.com/it/politiche-di-certificazione</a> or to the definitions provided by the applicable legislation.

# 1.2. Document name and identification

This document is updated to the version resulting from the "Version Control" or "Documentary Check" referred to in the "General Information" of this Statement.

Uanataca ensures constant verification and constant updating of the document that takes into account any subsequent regulatory updates.

Furthermore, Uanataca undertakes to make this document known and available to interested parties by publishing it on its website where it is always possible to consult the latest approved version.

# 1.3. Contact Information

#### 1.3.1. Organization

Below are the company data of Uanataca S.A. unipersonal and related contacts:

#### **UANATACA S.A. UNIPERSONAL**

Legale office: Calle Riera de Can Todà 24-26 - Barcellona

Italy branch: Via Diocleziano n. 107, 80125 - Naples

Vat Number (ES): A66721499 Vat Number (IT): 09156101215

Phone: +39 081 7625600

E-mail: info.it@uanataca.com

Web Site: <a href="https://web.uanataca.com/it/">https://web.uanataca.com/it/</a>

### 1.3.2. Certificate issuing

The certificates described in this document are issued by Uanataca, as mention previously (v.1.3.1. *infra*).

#### 1.3.3. Revocation proceedings contact

For requests for certificate revocation, Holders and interested parties can contact Uanataca by communicating to one of the contacts indicated below (for the revocation the provisions of the CPS apply.:

#### **UANATACA S.A. UNIPERSONALE**

**Telephone**: +39 081 7625600

E-mail: info.it@uanataca.com

# 1.4. Certificates Type

The certificates issued by Uanataca are qualified in compliance with articles 28 and 38 as well as Annex I of Regulation (EU) 910/2014 of the European Parliament and of the Council of 23 July 2014 (hereinafter also only "eIDAS Regulation") and comply with the provisions of the technical reference standard ETSI EN 319 411-1 / 2 in its latest approved versions.

Uanataca has assigned each type of certificate an object identifier (OID), for its identification in the applications:

OID number	Kind of certificate
1.3.6.1.4.1.47286.10.1.1	Qualified certificate of subscription in QSCD issued to natural persons - Electronic signature.
1.3.6.1.4.1.47286.10.1.10	Qualified certificate of subscription in QSCD issued to legal persons - Electronic seal

Uanataca undertakes, for each type of qualified certificate issued, to make the CRL (Certificate Revocation List) available for the entire period of validity of the certificates in accordance with point 6.3.10-02 of ETSI 319 411-2.

# 1.5. Purpose of the certificates

#### 1.5.1. Common provision

The qualified certificates described in this document guarantee the certificate holder identity allowing the generation of the "qualified electronic signature" and the "qualified electronic seal". The aforementioned certificates, issued in QSCD, operate with qualified signature creation devices, in accordance with the eIDAS Regulation and in compliance with the technical regulations of the European Telecommunications Standards Institute EN 319 411-2 mentioned above.

#### 1.5.2. Qualified certificate issued for Qualified Electronic Signature

This certificate has OID 1.3.6.1.4.1.47286.10.1.1 and is a qualified certificate issued for the qualified electronic signature, according to the certification statement *QCP-n-qscd* with the OID 0.4.0.194112.1.2. This certificate is issued on QSCD, it is a qualified certificate as stated in Article 28 of the Regulation (UE) 910/2014 elDAS.

It can also be used in requests that do not require the electronic signature equivalent to the handwritten signature, such as the applications listed below:

- a. Signature of secure email
- b. Other digital signature request

The 'key usage' field is activated exclusively for Content Commitment.

#### 1.5.3. Qualified certificate issued for Qualified Electronic Seal

This certificate has the OID 1.3.6.1.4.1.47286.10.1.10.

It is a qualified certificate issued for the qualified electronic seal in accordance with the *QCP-n-qscd* certification policy with OID 0.4.0.194112.1.3., Declared within the certificate.

This certificate, issued in QSCD, is a qualified certificate in accordance with the provisions of article 38 of Regulation (EU) 910/2014 eIDAS.

The "key usage" field is activated exclusively for Content Commitment.



# 1.6. Limitations and restrictions on certificate usage

#### 1.6.1. Limitation for certificate holders

The Holder must use the certificate certification service provided by Uanataca exclusively in compliance with the provisions of the CPS published on the organization's website at the following address <a href="https://web.uanataca.com/it/politiche-di-certificazione">https://web.uanataca.com/it/politiche-di-certificazione</a> and in any case, for the uses authorized in the contract signed between Uanataca and the Subscriber.

For more information, the Holder is invited to consult the general terms and conditions of the certification services contract, available at the following link: <a href="https://web.uanataca.com/it/condizioni-generali-del-servizio">https://web.uanataca.com/it/condizioni-generali-del-servizio</a>.

Likewise, the Holder undertakes to use the digital certification service in accordance with the instructions, manuals or procedures provided by Uanataca.

The Holder must comply with any legislation and regulations that may affect his right to use the cryptographic tools he uses.

The certificates can only be used for the functions and purposes established by the Uanataca CPS and by any Terms and Conditions signed by Subscribers at the time of requesting the certificate without expressly exclusion of any other use.

As a result, certificates cannot be used to sign public key certificates of any kind, nor can they sign certificate revocation lists (CRLs).

This is without prejudice to compliance with the applicable legislation for the use of certificates.

They must also take into account the limits indicated in the various fields of the certificate profiles visible on the Uanataca website (<a href="https://web.uanataca.com/it/">https://web.uanataca.com/it/</a>).

In case of use of the certificates in violation of the provisions contained in this Policy or in violation of the provisions mentioned above, the user will be required to release Uanataca from any liability that may arise in relation to the illegitimate use of the certificates in accordance with current legislation.

Uanataca undertakes to keep the following information on registration certificates for a period of 20 (twenty) years, in accordance with applicable legislation:

- information on the subjects relating to the identification and registration procedures;
- information on the life cycle of certificates;
- significant event logs for security purposes.

Further information on conservation are indicated in the following paragraphs.



## 1.6.2. Subscribers obligations

The Subscribers, or those who request the issue of a qualified certificate in Uanataca, are required to comply with the provisions of this Policy, the CPS manual, the Terms and Conditions accepted at the conclusion of the contract and any other rules established by the CA, which are adequately and publicly made available to applicants.

# 1.7. Key generation

The subscriber authorizes Uanataca to generate the relevant methods and procedures, the issue of private and public keys for the signers and request on behalf the issuance, the issue of the certificate in accordance to the certification policies of Uanataca.

## 1.8. Certificates request

The Subscriber undertakes to request the qualified certificates in accordance with the procedure and, if necessary, the technical components supplied by Uanataca, in accordance with what is established in the certification practice statement (CPS) and Uanataca operations documentation.

## 1.9. Subscribers obligations

The subscriber is responsible for all information included in the application for the certificate is accurate, complete for the purpose of the certificate and updated at all times.

The subscriber must immediately inform Uanataca of:

- any inaccuracies detected in the certificate once issued;
- The changes that occur in the information provided and/or registered to issue the certificate;
- The loss, theft, subtraction, or any other type of control loss of the private key by the signer. In addition, the subscriber is required to verify the date indicated in the certificate.

# 1.10. Certificate-holder obligations

#### 1.10.1. Custody obligations

The signer binds to custody the personal identification code or any other technical support delivered to Uanataca, the private keys and, if necessary, Uanataca properties specifications that are supplied.



In case of loss or theft of the certificate private key, or if the signer suspects that the private key has lost reliability for any reason, such circumstances must be notified immediately to Uanataca by the Subscriber.

#### 1.10.2. Obligations of proper use

The signer must use the natural person certificate issued of certification service issued on QSCD provided by Uanataca, only for authorized uses in the CPS and in any other instruction, manual or procedure supplied to the subscriber.

The signer must comply any law and regulation that may affect their right of use the cryptographic tools used.

The signer won't be able to adopt the inspection, alteration or decompiling measures of the digital certification services provided.

The signer will recognize that:

- a) When using any certificate, and while the certificate has not expired or been suspended or has been revoked, the certificate will be accepted and will be operative.
- b) It does not act as certification authority and, therefore, agrees not to use the corresponding private key to the public key contained in the certificate for the purpose of signing any certificate.
- c) In case the private key is compromised, its use is immediately suspended and proceeds in accordance to this document.

# 1.11. Relying Parties Obligations

#### 1.11.1. Informed decision

Uanataca informs the Relying Parties that has access to enough information to make an informed decision when verifying a certificate and rely on the information contained in that certificate. In addition, the Relying Parties will recognize that the use of the Registry and the Certificates Revocation Lists (hereinafter "the CRLs") of Uanataca are governed by the CPS of Uanataca and will compromise to comply the technical, operational and security requirements, described in the mentioned CPS.

#### 1.11.2. Electorinc signature and seal verification requirements

The verification will normally be performed automatically by the verification software and, in any case, in accordance with the CPS manual with the following requirements:

- it is necessary to use appropriate software for verification, capable of performing the necessary cryptographic operations using algorithms and key lengths indicated in the certificate;
- it is necessary to verify the revocation status of the certificates of the "trust" chain with the information provided to the Uanataca Registry (with CRL for example) to determine the validity of all the certificates in the chain of certificates, since it can only be considered properly verified an electronic signature if all and each of the certificates in the chain are correct and are in force;
- it is necessary to technically verify the signature of all the certificates in the chain before ascertaining the certificate used by the signatory.

Uanataca makes available to the *Relying Parties* an application that allows the verification of qualified certificates of signature and electronic seal: this application and the relative procedure is indicated and described in Annex A to the Uanataca CPS.

#### 1.11.3. Trusting a certificate not verified

Uanataca cannot, in any case, be held responsible in the event that the *Relying Parties* trust an invalid certificate; in this case, in fact, the latter will assume all the risks deriving from such behavior.

#### 1.11.4. Verification effect

Under proper verification of natural person certificate issued on QSCD, in accordance with this disclosure text, the *Relying Parties* can rely on the identification and, where appropriate, on the signer's public key, within the limitations of appropriate use, to generate encrypted messages.

#### 1.11.5. Proper use and prohibited activity

The Relying Parties undertake not to use any information relating to the certificates or of any other type that has been provided by Uanataca in carrying out transactions prohibited by law. The digital certification services provided by Uanataca have not been designed nor allow their use or resale as control equipment for unauthorized dangerous situations or for uses that require actions subject to error, such as the operations of nuclear installations, navigation systems, air communication or arms control systems, where an error could cause death, physical harm or serious environmental damage.

#### 1.11.6. Indemnity clause

The *Relying Party* agrees to indemnify Uanataca S.A. of any damage from any action or omission that results in liability, damage or loss, expenses of any kind, including court and legal representation that may be incurred by the publication and use of the certificate, when any of the following causes occurs:

- Breach of the obligations of the relying party in the certificate.
- Reckless confidence in a certificate, along with the circumstances.
- Lack of checking of the certificate status, to determine that it is not suspended or revoked.
- Lack of checking of all security measures prescribed in the CPS or other applicable regulations.

## 1.12. Uanataca S.A. obligations

#### 1.12.1. Digital certification services provision

#### Uanataca undertakes to:

- a. Issue, deliver, manage, suspend, revoke and renew certificates, according to the instructions provided by the subscriber, in the cases and for the reasons described in Uanataca CPS.
- b. Perform the services with technical media and suitable materials, and with personnel that meet the qualification conditions and experience established in the CPS.
- c. Comply the quality service levels, in accordance with what is established in the CPS, in the technical, operational and security aspects.
- d. Notify the subscriber, prior the certificates expiration date, the possibility of renewal and suspension, lifting of this suspension or revocation of certificates, when such circumstances occur.
- e. Communicate to third parties who request the status of certificates, according to what is established in the CPS for different certificate verification services.

#### 1.12.2. Regarding the registry check

Uanataca will issue the certificates on the basis of the data and information provided by the Subscribers: for this purpose, it has adopted a rigid procedure for identifying the applicants, in accordance with current legislation, accurately described in the CPS, with which it will carry out



the checks it deems appropriate for the verification of the identity and other personal and complementary information of the Subscribers and Holders.

These checks may include any other relevant documents and information provided by the Subscriber and / or the Holders.

In the event that Uanataca finds errors in the data that must be included in the certificates, before issuing the certificate or suspending the issuing process, it will be able to make the changes it deems necessary only after managing the case with the Subscriber.

Uanataca reserves the right not to issue the certificate if it considers that the documentary justification is insufficient for the correct identification and authentication of the Subscriber and / or Holders.

The previous obligations are suspended in cases where the subscriber acts as a registration authority and has the technical elements inherent in the generation of keys, the issue of certificates and the registration of company signature devices.

#### 1.12.3. Retention period

We can archive requests for issuing and revoking certificates for at least 20 years.

Uanataca will retain the information in the registers for a period of between 1 and 20 years depending on the type of information registered as required by the policies and procedures. For more information on retention periods, please consult the CPS.

# 1.13. Guarranty

#### 1.13.1. Uanataca S.A. guarantees for certification services

Uanataca guarantees to the Subscribers/Holders:

- that there are not factual errors in the information in the certificates, known or made by the Certification Authority.
- that there are not factual errors in the information in the certificates, due to lack of diligence due to the management of the certificate request or creation of it.
- that the certificates comply with the material requirements established in the CPS.
- that the revocation services and the use of the deposit comply with all material requirements established in the CPS.

Uanataca guarantees to the Relying Parties:

- that the information contained or incorporated by reference in the certificate is accurate, except where indicated the opposite.



- in case of certificates published in the deposit, the certificate has been issued to the Subscriber identified in it and the certificate has been accepted.
- that in the approval of the certificate request and in the certificate issuance all the material required established in the CPS has been accomplished.
- the rapidity and security in the certification services provision, especially in the revocation services and Deposit.

In addition, guarantees to the Subscribers and the Relying Party:

- that the signature and seal qualified certificate contains the information that a qualified certificate must have, in accordance with Article 28 and 38 of the Regulation (UE) 910/2014, in compliance with the technical regulation identified with reference ETSI EN 319 411-2;
- that, in case of private keys generated by the Subscribers or, where appropriate, the natural person identified on the certificate, his confidentiality is preserved during the process;
- the responsibility of the Certification Authority, with the limits established. Uanataca will not be responsible for fortuitous event or force majeure.

#### 1.14. Guarantee exclusion

Uanataca rejects any other different guarantee to the previous that is not legally enforceable. Specifically, Uanataca does not guarantee any software used by anyone to sign, verify signatures, encrypt, decrypt, or use any digital certificate in any other way issued by Uanataca, except in cases where a written declaration to the contrary exists.



### 2. APPLICABLE AGREEMENTS

## 2.1. Applicable agreements

Applicable agreements to the certificates are the followings:

- Certification services contract, which regulates the relation between Uanataca and the subscriber certificates.
- Service general terms incorporated in this disclosure text
- CPS regulates the certificates issuance and use of the certificates.

## 2.2. Certification Practice Statement (CPS)

Uanataca certification services are technically an operationally regulated by the CPS of Uanataca, for its subsequent updates, as well as the additional documents.

The CPS and the operations documentation are changed periodically in the Registry and can be consulted on the website: <a href="https://web.uanataca.com/it/politiche-di-certificazione">https://web.uanataca.com/it/politiche-di-certificazione</a>.

# 2.3. Privacy Policy

Uanataca, with reference to the processing of personal data, complies with current legislation, both national and community, with particular reference to Legislative Decree 196/03, as amended, and Regulation (EU) 2016/679 (hereinafter also referred to as "GDPR").

Uanataca cannot disclose or be obliged to disclose confidential information unless a specific request comes from:

- a) the person with whom Uanataca has an obligation to keep the information confidential,
- b) a judicial, administrative or any other mandate provided for by current legislation.

However, the subscriber accepts that certain personal or other information, provided in the certificate request, is included in the certificates and in the certificate status verification mechanism, and that the information mentioned is not confidential by law.

Uanataca, in accordance with the provisions of art. 13 of the GDPR, has prepared and adopted a precise Privacy Policy relating to the registration process, the confidentiality of the registration, the protection of access to personal information and the user's consent.

The information in extended format is available in the Uanataca CPS: <a href="https://web.uanataca.com/it/politiche-di-certificazione">https://web.uanataca.com/it/politiche-di-certificazione</a>.



Finally, the user is informed that the supporting documentation approving the request must be kept and duly registered and with guarantees of security and integrity for 20 years from the expiry of the certificate, including the case of early loss of validity for revocation.

## 2.4. Refund policy

For the refund policy it is necessary to refer to the relative section in the Uanataca CPS.

# 2.5. Applicable law and jurisdiction

Relations with Uanataca are governed by the provisions of Regulation (EU) 910/2014 eIDAS and by the Italian legislation in force on the matter.

In the event of disagreement between the parties, they will attempt amicable settlement. To this end, the parties must send a communication to Uanataca through one of the contacts indicated in point 1 of this document.

For the competent court, please refer to the Uanataca CPS.

An in-depth analysis of the information relating to the resolution of disputes is available at <a href="https://web.uanataca.com/it/politiche-di-certificazione">https://web.uanataca.com/it/politiche-di-certificazione</a>.

# 2.6. List of active trust service provider

Below is the link through which it is possible to consult the list of active trust service providers in Italy: <a href="https://www.agid.gov.it/it/piattaforme/firma-elettronica-qualificata/prestatori-di-servizi-fiduciari-attivi-in-italia">https://www.agid.gov.it/it/piattaforme/firma-elettronica-qualificata/prestatori-di-servizi-fiduciari-attivi-in-italia</a>

# 2.7. Final provisions, full agreement and notifications

The clauses of this disclosure text are independent of each other, that's why, if any clause is held invalid or unenforceable, the remaining clauses of this Policy will still be applicable, except expressly agreed by the parties.

The requirements contained in sections 9.6.1 (Obligations and liability), 8 (audit of conformity) and 9.3 (Confidentiality) of the CPS of Uanataca shall continue in force after the service termination.

This text contains the full will and all agreements between the parties.

The parties mutually notify the facts by sending an email to the following addresses:

• <u>info.it@uanataca.com</u>, by Uanataca;

E-mail, indicated by the subscriber in the contract with Uanataca.









www.uanataca.com